



September 23, 2016

Dear Duquesne Light Customer:

Keeping customers connected to a secure, reliable source of electricity is Duquesne Light's primary goal. A major part of that commitment is ensuring that our electrical infrastructure – the wires, transformers, substations, poles and other equipment that make up the company's transmission and distribution system – continues to deliver power safely and reliably to your home. As a result, from time to time, we must repair and enhance our system. Such work is scheduled to take place:

Location: Roberts Plan – Carnegie Borough
Project Start Date: Tuesday, September 27, 2016

A Duquesne Light representative will host an informational meeting for Roberts Plan residents on Thursday, October 6th, 2016, at 7:00p.m. at the Carnegie Borough Municipal Building, located at One Veterans Way, Carnegie, Pa. 15106. Please attend to learn more about our proposed work.

To safely make these permanent improvements, we will have to interrupt your electric service. Ideally, these interruptions last from 8:30 a.m. until approximately 4:30 p.m. Generally, the outages will only impact certain streets each day. At 5 p.m. on a daily basis we will provide information regarding the times and street location of the next day's scheduled outage via a special telephone hotline. **The hotline number is: 412-393-6810.**

We will also provide daily schedules, along with helpful tips, on our website, www.duquesnelight.com under the "Outages/Planned Projects" link.

If any household member is on life support, please notify our onsite supervisor or notify us by leaving a message on the Telephone hotline number.

Our highly trained employees will complete work as quickly as possible to minimize your inconvenience. Please be aware that even a temporary interruption in electric service may affect your telephone, security system, garage door opener or smoke alarms and may require resetting of sensitive electronic equipment.

Thank you for your patience as we make these necessary improvements.

Sincerely,

John Khalil
Project Manager